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March 28, 2008

Dear Applied Biosystems Customer,

We have discontinued the sale of the AB 3900 DNA Synthesizer as of the date of this letter.

Applied Biosystems will continue to use reasonable efforts to support you with associated reagents and consumables, technical support, as well as maintenance and repair service for a period of five (5) years following instrument discontinuance. Please note, however, that our commitment to provide support or the level of support we are able to provide may be limited by circumstances beyond our reasonable control, including but limited to our inability to source supply.

Additionally, I am glad to address any questions you have regarding the discontinuance.

Sincerely yours,

Lance Wakida  
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